MEDICAID MEMO

TO: All Prescribing Providers, Pharmacists, and Managed Care Organizations (MCOs) Participating in the Virginia Medical Assistance Programs

FROM: Cynthia B. Jones, Director
Department of Medical Assistance Services (DMAS)

MEMO: Special

DATE: 12/8/2011

SUBJECT: Modifications to the Virginia Medicaid Preferred Drug List (PDL) Program —
Effective January 1, 2012

The purpose of this memorandum is to inform providers about modifications to Virginia Medicaid's Fee-for-Service Preferred Drug List (PDL) Program that will be effective on January 1, 2012.

Preferred Drug List (PDL) Updates – Effective January 1, 2012

The PDL is a list of preferred drugs, by select therapeutic class, for which the Medicaid Fee-for-Service program allows payment without requiring service authorization (SA). *Please note that not all drug classes are subject to the Virginia Medicaid PDL.* In the designated classes, drug products classified as non-preferred will be subject to SA. In some instances, other additional clinical criteria may apply to a respective drug class which could result in the need for a SA.

The PDL program aims to provide clinically effective and safe drugs to its clients in a cost-effective manner. Your continued compliance and support of this program is critical to its success. The PDL is effective for the Medicaid, MEDALLION, and FAMIS Plus fee-for-service populations. The PDL **does not** apply to recipients enrolled in a Managed Care Organization.

The DMAS Pharmacy and Therapeutics (P&T) Committee conducted its annual review of the PDL Phase I drug classes on October 20, 2011 and approved the following **additions** and **changes** to Virginia Medicaid's PDL:

Drug Class	Preferred	Non-Preferred (requires SA)
Androgen Hormone Inhibitors for BPH	Avodart®, step edit added requiring a trial of generic	
Antihistamines: Intranasal		Astepro® 0.15% and Patanase®
Antivirals: Hepatitis C - Protease Inhibitor	Incivek® Victrelis®	
Beta Adrenergic Agents Short Acting		Ventolin® HFA and Proair® HFA
Calcium Channel Blockers (Non-Dihydropyridine)		verapamil capsule *and* verapamil 360 mg capsule

Calcium Channel Blockers (Dihydropyridine)		Dynacirc CR®, nicardipine *and* felodipine ER
Growth Hormone		Nutropin® vial
H2 Receptor Antagonists		ranitidine capsule
Lipotropics - Bile Acid Sequestrants		cholestyramine light, Questran®, Questran Light®, colestipol HCl Granules, Welchol® Packets and Colestid® Granules
Lipotropics - Fibric Acid Derivatives and Omega 3 Agents	Tricor®	Antara®
Oral Hypoglycemics DPP IV Inhibitors	Tradjenta™	
PAH Agents - Endothelin-1 Agents (new class added to PDL)	Letairis® & Tracleer®	
PAH Agents - Prostacycline Analogues (new class added to PDL)	Tyvaso® & Ventavis®	
Phosphodiesterase (PDE)-5 Inhibitor for BPH		Cialis®
Second Generation Antihistamines and Combinations	cetirizine tablet OTC	Claritin® OTC tablets, syrup, and rapid tablets Claritin-D® 12H/24H OTC and loratadine 12HR /24hr D
Sedative Hypnotics (Benzodiazepine)		triazolam, estazolam, temazepam 7.5 mg & 22.5 mg
Sedative Hypnotics (Non-Benzodiazepine		Somnote®
Urinary Antispasmodics	Toviaz™	Vesicare®, Detrol® LA, and Sanctura®

Gastrointestinal PPIs
- All step edits were removed for this class with the exception of an age edit for Prevacid® suspension

Criteria changes were approved for the following classes and are included on the PDL:
- Lipotropics
- Long Acting Beta Adrenergic Agonists
- Proton Pump Inhibitors
- Sedative Hypnotics

DMAS recently reformatted the structure of the PDL to include both the preferred and non-preferred drugs in each therapeutic class as well as the criteria for SA. A copy of the revised PDL can be found at http://www.dmas.virginia.gov/pharm-pdl_program.htm or https://www.virginiamedicaidpharmacyservices.com/. In addition a faxed copy of the PDL can be obtained by contacting the Provider Synergies Clinical Call Center at 1-800-932-6648. Additional information and Provider Manual updates will be posted as necessary. Comments and questions regarding this program may be emailed to pdlinput@dmas.virginia.gov.

PDL Service Authorization (SA) Process
A message indicating that a drug requires a SA will be displayed at the point of sale (POS) when a non-preferred drug is dispensed. Pharmacists should contact the patient's prescribing provider to request that they initiate the SA process. Prescribers can initiate SA requests by letter; faxing to 1-800-932-6651; contacting the Magellan Clinical Call Center at 1-800-932-6648 (available 24 hours a day, seven days a week); or by using the web-based service authorization process (Web SA). Faxed and mailed SA requests will receive a response within 24 hours of receipt. SA requests can be mailed to:

Magellan Medicaid Administration
ATTN: MAP Department/ VA Medicaid
4300 Cox Road
Glen Allen, Virginia 23060

SA forms are available online at https://www.virginiamedicaidpharmacyservices.com. The PDL criteria for SA purposes are also available on the same website.

PDL 72-Hour-Supply Processing Policy and Dispensing Fee Process
The PDL program provides a process where the pharmacist may dispense a 72-hour supply of a non-preferred, prescribed medication if the prescriber is not available to consult with the pharmacist (after-hours, weekends, or holidays), **AND** the pharmacist, in his/her professional judgment, consistent with current standards of practice, feels that the patient's health would be compromised without the benefit of the drug. A phone call by the pharmacy provider to Magellan Medicaid Administration at 1-800-932-6648 (available 24 hours a day, seven days a week) is required for processing a 72-hour supply.

The patient will be charged a co-payment applicable for this 72-hour supply (partial fill). However, a co-payment will not be charged for the completion fill. The prescription must be processed as a "partial" fill and then a "completion" fill. For unit-of-use drugs (i.e., inhalers, drops, etc.), the entire unit should be dispensed and appropriate action taken to prevent similar situations in the future.

Pharmacy providers are entitled to an additional $3.75 dispensing fee when filling the completion of a 72-hour-supply prescription for a non-preferred drug. To receive the additional dispensing fee, the pharmacist must submit the 72-hour supply as a partial fill and, when submitting the claim for the completion fill, enter "03" in the "Level of Service" (data element 418-DI) field. The additional dispensing fee is only available (one time per prescription) to the pharmacist after dispensing the completion fill of a non-preferred drug when a partial (72-hour supply) prescription was previously filled.

Mobile Device Download for PDL Quicklist
There are two ways to download the PDL list to mobile devices. There is a link on the DMAS website (http://www.dmas.virginia.gov/pharm-pdl_program.htm) which enables providers to download the PDL Quicklist to their mobile device. This page will have complete directions for the download and HotSync operations.

ePocrates® users may also access Virginia Medicaid's PDL through the ePocrates® formulary link at www.epocrates.com. ePocrates® is a leading drug information software application for mobile devices and desktop computers. For more information and product registration, please visit the ePocrates® website at www.eprocrates.com. To download the Virginia Medicaid PDL via the ePocrates® website to your mobile device, please follow these steps:

1. Ensure that you have the most recent version of ePocrates Rx® installed on your mobile device.
2. Connect to the Internet and go to www.epocrates.com.

3. Click the "Add Formularies" link at the top of the page.
4. Log in to the website using your user name and password.
5. Select "Virginia" from the "Select State" menu.
6. Select "Virginia Medicaid-PDL" under "Available Formularies."
7. Click on "Add to My List" and then click on "Done."
8. Auto Update your mobile device to install the "Virginia Medicaid-PDL" to your mobile device.

Eligibility and Claims Status Information

DMAS offers a web-based Internet option (ARS) to access information regarding Medicaid or FAMIS eligibility, claims status, check status, service limits, prior authorization, and pharmacy prescriber identification. The website address to use to enroll for access to this system is https://www.virginiamedicaid.dmas.virginia.gov/wps/portal. The MediCall voice response system will provide the same information and can be accessed by calling 1-800-884-9730 or 1-800-772-9996. Both options are available at no cost to the provider.

Useful Telephone Numbers For Medicaid Participating Pharmacies	Telephone Number(s)	Information Provided
Pharmacy Call Center	1-800-774-8481	Pharmacy claims processing questions, including transmission errors, claims reversals, etc., the generic drug program, problems associated with generic drugs priced as brand drugs, obsolete date issues, determination if drug is eligible for Federal rebate
Preferred Drug List (PDL) & Service Authorization Call Center	1-800-932-6648	Questions regarding the PDL program, service authorization requests for non-preferred drugs, service authorization requests for drugs subject to prospective DUR edits
Maximum Allowable Cost (MAC) Specialty Maximum Allowable Cost (SMAC) Call Center	1-866-312-8467	Billing disputes and general information regarding multi-source drugs subject to the MAC program, and billing disputes and general information related specialty drugs subject to the SMAC Program
Provider Helpline	1-800-552-8627 In state long distance 1-804-786-6273	All other questions concerning general Medicaid policies and procedures
MediCall	1-800-884-9730 or 1-800-772-9996	Automated Voice Response System for Verifying Medicaid Eligibility
Medicaid Managed Care Organization (MCO) Information	Amerigroup 1-800-600-4441 Anthem 1800-901-0020 CareNet 1-800-279-1878 Optima 1-800-881-2166 VA Premier 1-800-828-7989	Questions relating to Medicaid Recipients enrolled in Medicaid Managed Care Plans

Are You Ready for 300H Implementation?
Item #300H of the 2011 General Assembly Appropriation Act requires all providers to submit claims electronically via Electronic Data Interchange (EDI) or Direct Data Entry (DDE), and receive payments via Electronic Funds Transfer (EFT) for those services provided to Medicaid enrollees. If you are not already submitting claims electronically, please contact the EDI Helpdesk at 866-352-0766 for more information. If you do not receive your payment by EFT, please contact Provider Enrollment Services as soon as possible at 888-829-5373. The deadline for all providers to submit their claims electronically and receive payments by EFT is July 1, 2012.

VIRGINIA MEDICAID WEB PORTAL
DMAS offers a web-based Internet option to access information regarding Medicaid or FAMIS member eligibility, claims status, check status, service limits, service authorizations, and electronic copies of remittance advices. Providers must register through the Virginia Medicaid Web Portal in order to access this information. The Virginia Medicaid Web Portal can be accessed by going to: www.virginiamedicaid.dmas.virginia.gov. If you have any questions regarding the Virginia Medicaid Web Portal, please contact the ACS Web Portal Support Helpdesk, toll free, at 1-866-352-0496 from 8:00 a.m. to 5:00 p.m. Monday through Friday, except holidays. The MediCall audio response system provides similar information and can be accessed by calling 1-800-884-9730 or 1-800-772-9996. Both options are available at no cost to the provider. Providers may also access service authorization information including status via KePRO's Provider Portal, effective October 31, 2011 at http://dmas.kepro.org/.

ELIGIBILITY VENDORS
DMAS has contracts with the following eligibility verification vendors offering internet real-time, batch and/or integrated platforms. Eligibility details such as eligibility status, third party liability, and service limits for many service types and procedures are available. Contact information for each of the vendors is listed below.

Passport Health Communications, Inc. www.passporthealth.com sales@passporthealth.com Telephone: 1 (888) 661-5657	SIEMENS Medical Solutions – Health Services Foundation Enterprise Systems/HDX www.hdx.com Telephone: 1 (610) 219-2322	Emdeon www.emdeon.com Telephone: 1 (877) 363-3666

 "HELPLINE"
The "HELPLINE" is available to answer questions Monday through Friday from 8:00 a.m. to 5:00 p.m., except on holidays. The "HELPLINE" numbers are:

1-804-786-6273	Richmond area and out-of-state long distance
1-800-552-8627	All other areas (in-state, toll-free long distance)

Please remember that the "HELPLINE" is for provider use only. Please have your Medicaid Provider Identification Number available when you call.